

CANCELLATION POLICY

Peak periods-Christmas bookings

If cancellations occur after the 1st Sept.[for all advance bookings] then all deposit monies are forfeited.

If cancellations happen before Sept.1st then a handling fee of \$50 applies to all transactions.

For all cancellations taken on bookings for Christmas after Sept.1st then a cancellation fee of \$50 applies and all other monies are refunded only after the accommodation has been rebooked and paid for.

All refunds are also subject to cleaning fees {if applicable}. Each clean will be charged at \$40.

When minimum bookings apply, a handling fee of \$50.00 for each extra booking taken to fill the minimum period, will apply. Peak periods – Easter bookings

All cancellations will incur a handling fee of \$50.

All refund monies will be given back after the cancelled accommodation/site has been rebooked.

All refunds are also subject to cleaning fees [if applicable]. Each clean will be charged at \$40.

When minimum bookings apply, a handling fee of \$50.00 for each extra booking taken to fill the minimum period, will apply.

Shoulder periods - { mid year school hols, autumn festival, hot rod and long weekends}.

No refunds on deposits for accommodation and sites less than 4 weeks prior, unless the booking can be refilled, and are subject to the handling fees {\$50} and cleaning fees {\$40 each clean}.

Off peak- {all other times}

14 days notice must be given for cancellations on accommodation/sites, deposits will be refunded less a the handling fee of {\$50}.

If cancellation occurs within the 14 day period deposits will be forfeited only if the accommodation/site can't be rebooked, and are subject to cleaning fee of \$40 [each clean if applicable] and a handling fee of \$50

REFUNDS ARE NOT GIVEN ON PREMATURE CHECKOUTS
UNDER ANY CIRCUMSTANCES AT ANY TIME.